

EMERGENCY CONTACT NUMBERS FOR DRAINAGE MATTERS

1. ENVIRONMENT AGENCY Flooding from Bethersden Stream or other main waterways

INCIDENT HOTLINE TELEPHONE 0800 80 70 60 to report:

- damage or danger to the natural environment
- pollution to water or land
- poaching or illegal fishing
- dead fish or fish gasping for air
- watercourses blocked by a vehicle or fallen tree causing risk of flooding
- flooding from main rivers or the sea
- incidents at Environment Agency-regulated waste sites
- illegal removals from watercourses
- unusual changes in river flow
- collapsed or badly damaged river or canal banks

2. KCC HIGHWAYS Flooding from Culverts and Roads

CALL KCC HIGHWAYS IMMEDIATELY



on 03000 418181 between 9am and 5pm Monday to Friday

or on 03000 419191 at all other times.

To report a problem on the road or pavement including:

- drainage
- street light faults
- potholes
- traffic signal faults.

3. SOUTHERN WATER Problems with FOUL water and sewerage and freshwater supply

 Emergencies	 Report a leak
For water supply or wastewater emergencies, blocked drains or possible pollution, call:	If you spot a water leak, please call our 24-hour Leakline:
0330 303 0368	0800 820 999
<i>(Calls charged at local rate)</i>	<i>(Freephone)</i>
	Or
	0330 303 0146
	<i>(Calls charged at local rate)</i>

FOR MORE DETAIL OF ROLES AND RESPONSIBILITIES

<https://www.local.gov.uk/topics/civil-emergencies/flooding/emergency-planning>